

Legal Operations & KPIs

Privacy Policy

Effective Date: September 23, 2026

Plain-English summary: We collect limited personal information to operate LegalOpsKPIs.com, administer Accounts and KPI Library Access, review Chapter Membership Requests, manage approved Forum participation, and support events, courses, and related services. We do not sell or rent your personal information. You control what you post in community areas. We use reasonable safeguards to protect information, but no system can be 100% secure.

1. Introduction and Scope

This Privacy Policy ("Policy") explains how LegalOpsKPIs.com (the "Site") collects, uses, shares, and protects personal information. This Policy applies to information collected through the Site and related services, features, content, subscriptions, and communications (collectively, the "Services"). This Policy does not apply to third-party websites, services, or platforms that may be linked to the Site. Those third parties have their own privacy practices. LegalOpsKPIs.com is operated by InfiniGlobe L.L.C. ("InfiniGlobe"), a U.S. company located in Newport Beach, California. InfiniGlobe provides administrative, technical, and security support for the platform infrastructure. InfiniGlobe may also offer separate consulting or professional services. Participation in the Forum and use of the Site are not conditioned on purchasing any consulting services.

2. Personal Information We Collect

We may collect the following categories of personal information:

2.1. Information you provide to us

- Account information: name, email address, password, and basic profile details you choose to provide.
- Subscription and billing information: plan selection and payment-related details needed to process transactions (payments are handled through payment processors).
- Communications: information you provide when you contact support, respond to surveys, submit feedback, or request information.
- Community content: posts, comments, messages, and other content you submit in forums or community areas ("User Content").
- Testimonials: if you submit a quote and consent to publish it as a testimonial, we may display it publicly with the details you provide (for example, name, role, and organization).

2.2. Information collected automatically

- Usage data: pages viewed, features used, time spent, and interactions with Site content.
- Device and log data: IP address, browser type, operating system, device identifiers, and approximate location derived from IP address.
- Cookies and similar technologies: to enable core functionality, remember preferences, and understand Site usage (see Section 7).

2.3. User-uploaded documents or datasets

Currently, the platform does not provide a feature for Users to upload their own documents or datasets for storage or analysis. If we add such a feature in the future, we will update this Policy to describe what is collected and how it is handled.

3. How We Use Personal Information

We use personal information for the following purposes:

- Provide and operate the Services, including Account creation, authentication, KPI Library Access, event registrations, Chapter Membership Requests, and approved Forum features.

- Process subscriptions and payments, and administer renewals and cancellations.
- Provide customer support and respond to inquiries.
- Operate community features, including moderation, enforcing rules, and maintaining safety and integrity of the Forum.
- Improve and develop the Services, including analytics, testing, and troubleshooting.
- Send service-related messages (for example, account notices, billing updates, and important platform changes).
- Send optional marketing or educational communications where permitted by law; you can opt out of marketing emails at any time.

4. How We Share Personal Information

We share personal information only as described below, and only when reasonably necessary:

4.1. Service providers

We may share personal information with vendors and service providers who help us operate the Site and provide the Services (for example, hosting, analytics, customer support tools, and payment processing). These providers are permitted to process personal information only to provide services to us.

4.2. Within InfiniGlobe

Personal information may be accessible to InfiniGlobe personnel who need it to operate, support, secure, and improve the Services.

4.3. Legal and safety reasons

We may disclose information if we believe it is necessary to comply with law, legal process, or lawful requests; to protect the rights, safety, and security of the Site, our Users, or others; or to prevent fraud or abuse.

4.4. Business transfers

If we are involved in a merger, acquisition, financing, reorganization, bankruptcy, or sale of assets, information may be transferred as part of that transaction, subject to applicable law.

5. No Sale of Personal Information

We do not sell or rent personal information, including Chapter membership lists, event-attendee lists, or contact information. To the extent that applicable law defines “sell” or “share” broadly (for example, under certain U.S. state privacy laws), we do not sell personal information for monetary consideration.

6. Community Areas and Visibility

Some parts of the Site may allow you to post content or interact with other members, guests, speakers, contributors, or other authorized participants (for example, forums, comments, and chapter participation). What you post may be visible to other authorized participants, and in some cases may be visible publicly if you choose to publish it (for example, testimonials).

Please do not post information you consider confidential or sensitive. If you share personal information about other people, you are responsible for having the right to do so.

7. Cookies and Similar Technologies

We and our service providers may use cookies and similar technologies (such as pixels and local storage) to operate the Site and understand usage.

Types of cookies may include:

- Required cookies: essential for core Site functionality, authentication, and security.
- Preference cookies: remember settings and improve user experience.
- Analytics cookies: help us understand how the Site is used and improve performance.

Depending on your location, you may be able to manage cookie preferences through a cookie settings banner or your browser settings.

8. Data Retention

We retain personal information for as long as reasonably necessary to provide the Services, meet legal and accounting obligations, resolve disputes, and enforce agreements. When we no longer need information, we take reasonable steps to delete or de-identify it.

9. Security

We use administrative, technical, and organizational safeguards designed to protect personal information. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

10. International Transfers

The Site is operated from the United States. If you access the Services from outside the U.S., your information may be transferred to, stored, and processed in the United States or other locations where we or our service providers operate.

11. Your Rights and Choices

Depending on your location, you may have rights to access, correct, delete, or object to certain processing of your personal information. You may also have the right to opt out of certain uses.

11.1. Account and marketing preferences

- You can update certain account information through your account settings (if available).
- You can opt out of marketing emails by using the unsubscribe link in the email.
- You may request deletion of your account by contacting us (see Section 14).

11.2. California and other U.S. state privacy rights

If you are a resident of California or another U.S. state with privacy laws, you may have additional rights regarding your personal information (for example, rights to know, access, delete, or correct information, and to opt out of certain processing). We do not sell personal information.

11.3. EU/UK rights

If you are located in the European Economic Area or the United Kingdom, you may have rights under applicable data protection laws, including the right to access, rectify, erase, restrict processing, and object to processing. You may also have the right to lodge a complaint with a supervisory authority.

12. Children's Privacy

The Services are not intended for individuals under 18, and we do not knowingly collect personal information from children.

13. Changes to This Policy

We may update this Policy from time to time. We will post the updated Policy on the Site with a new effective date. If changes are material, we may provide additional notice as required by law.

14. Contact Us

For privacy questions or requests, contact us at:

Email: support@LegalOpsKPIs.com (subject line: "Privacy")

Mail: InfiniGlobe L.L.C.

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USA